

# *bullocks* 2011

*comfort as standard*

*“Going that bit further  
to make your trip  
extra special”*

Day Trips,  
Short Breaks  
& Holidays





### Easter Holiday in Eastbourne

Friday 22nd April 2011

Staying at the 3\* Best Western York House Hotel situated on the Promenade with stunning sea views. 3 nights 4 days DB&B with a full day tour of the Coast and the Sussex Downs including Chichester & Arundel and a day in Eastbourne.

£199.00 pp sharing a twin room



### Edinburgh for the Military Tattoo

Friday 12th August 2011

Friday 12th August to Sunday 14th August 2011. 3 days 2 nights DB&B at the Best Western Kings Manor Hotel in Edinburgh and entrance to the Edinburgh Tattoo on the Saturday night included.

£249.00 pp sharing a twin room



### Captivating Cardiff and the valleys of South Wales

Sunday 5th June 2011

Includes the Brecon beacons national park, the Brecon mountain railway and the Gower Peninsula and Mumbles AONB. Sunday 5th June to Wednesday 8th June 2011 3 nights 4 days DB&B.

£269.00 pp sharing a twin room at the 4\* Barcelo Cardiff Angel hotel in the centre of Cardiff. All entrances and tours included

### The beautiful Isle Of Man

Friday 29th July 2011

Visit this beautiful Island - 32 miles long and 14 miles wide. Friday 29th July to 2nd August 2011 5 days. 4 nights DB&B. Chesterhouse Hotel in Douglas. Visits to the Laxey Wheel, the Cregneash Folk Museum and a trip on the Snaefell Mountain Railway are included.

£369.00 pp sharing a twin room at the 3\* Chesterhouse Hotel in Douglas.

All tours entrances and ferry crossings included



### Winchester Hampshire and the New Forest (Jane Austen Country)

4th September 2011

5 days 4 nights DB&B staying at the 4\* Winchester Hotel situated within walking distance of Winchester. The tour includes entrance to Jane Austen's house, Milestones, Beaulieu House and the National Motor Museum and tours of the New Forest National Park and a Southampton harbour cruise.

£299.00 pp sharing a twin room

**All our holidays and short breaks include a full tour programme - please ask for details.**

For relaxation as standard - call **0161 428 5265**

All entrances are included in holiday costs - no hidden extras

Full itineraries, prices and further information available on request

**www.bullockscoaches.co.uk**



**Durham and the treasures of the North inc Beamish, the Bowes Museum and Heriot Country**

**16th October 2011**

5 days 4 nights staying at the 4\* Radisson Blu in the centre of the beautiful city of Durham. The tour includes visits to Beamish, The Bowes Museum and a guided tour of the Durham Dales combining glorious scenery with rich history.

**£289.00** pp sharing a twin room



**Turkey and Tinsel Holiday at the Highlander Hotel in Newtonmore in Scotland**

**14th November 2011**

5 days and 4 nights including Dinner Bed and Breakfast and Christmas entertainment and tours including Monarch of the Glenn country, Spey Valley and the whisky trail.

**£249.00** pp sharing a twin room



**London Theatre Break**

**24th October 2011**

1 night B&B at the Ibis Earls Court Hotel and a choice of 2 top West End Shows - Wicked or Shrek.

**£169.00** pp sharing a twin room



**Thursford Christmas Spectacular staying at the De Vere Dunston Hall Hotel in Norwich**

**9th December 2011**

3 days 2 nights. The Thursford Christmas Spectacular is a truly wonderful experience. Be enthralled by the sight and sounds of gigantic mechanical organs, wonder at the display of colossal traction engines and be astounded with the live entertainment at the 'Mighty Wurlitzer Show'.

**£229.00** per person sharing a twin room DB&B and entrance to Thursford Spectacular included

For relaxation as standard - call **0161 428 5265**

All entrances are included in holiday costs - no hidden extras

Full itineraries, prices and further information available on request

**www.bullockscoaches.co.uk**



# day trips schedule 2011

## Sun 3rd April Mothering Sunday Ribble Valley Village Tour

with local guide after a delicious carvery lunch at the Calf's Head Clitheroe

**NEW FOR 2011**

## Sat 9th April Aintree

Aintree for Grand National Day

## Sun 10th April Country Drive

Country Drive including Sunday lunch. Meal included

## Weds 13th April K Village & Kendal

Visit the Lakes outlet shopping centre after a £100 million redevelopment

£ adult	£ OAP	£ child	code
27.95	27.95	27.95	D
11.95	11.95	11.95	S
24.95	24.95	24.95	D
15.95	15.95	15.95	D

## Thurs 14th April Harrogate Spring Flower Show

Harrogate Spring Flower Show 100th Anniversary of the Harrogate Show

## Fri 15th April Harrogate Spring Flower Show

## Sun 17th April Harrogate Spring Flower Show

## Weds 20th April Riggs

Gordon Riggs Nursery and Skipton

## Thurs 21st April Chester Special

Chester and/or Cheshire Oaks and Blue Planet Aquarium

£ adult	£ OAP	£ child	code
14.95	14.95	14.95	D
14.95	14.95	14.95	D
14.95	14.95	14.95	D
12.95	12.95	12.95	D
8.95	8.95	6.95	D

## Fri 22nd April Blackpool

Also available as long stay

## North Wales Coast

Also available as long stay

## Explore England

Teesdale Tour including Barnard Castle, Highforce and Alston

## Sat 23rd April York Shopper

## Sun 24th April Blackpool

Also available as long stay

## North Wales Coast

Also available as long stay

## Explore Wales

Llanberis Lake Railway (train journey included)

£ adult	£ OAP	£ child	code
11.25	9.75	9.75	D
13.45	11.55	11.55	D
19.95	19.95	19.95	E
15.30	15.30	13.90	D
11.25	9.75	9.75	D
13.45	11.55	11.55	D
23.95	23.95	23.95	D

**North Wales Coast Service refers to all destinations listed on inside back page**

## Mon 25th April Explore England

Lake Ullswater - sail on England's most beautiful lake (lunch stop in Keswick and tea stop in Bowness). Sail included

## Blackpool

Also available as long stay

## North Wales Coast

Also available as long stay

## Tues 26th April Twycross Zoo

The leading primate zoo. Entrance included

## Weds 27th April Liverpool

Liverpool for the day

## Thurs 28th April Explore England

Worcestershire and Shropshire. Worcestershire's hidden gem Hartlebury Castle and museum. Entrance included

**NEW FOR 2011**

## Fri 29th April Boundary Mills Shopper

£ adult	£ OAP	£ child	code
26.95	26.95	26.95	E
11.25	9.75	9.75	D
13.45	11.55	11.55	D
24.95	23.50	21.95	D
10.95	10.95	9.50	D
22.95	20.95	20.95	D
8.95	8.95	8.95	S



	£ adult	£ OAP	£ child	code
<b>Sat 30th April Spalding</b> Spalding Flower Parade - the UK's most famous and long standing flower parade. Enjoy the spectacular event of traditional flower floats, marching bands and much more in the Lincolnshire town. Entrance included	26.95	25.95	25.95	E
<b>Sun 1st May Llandudno</b> Llandudno for the Victorian Extravanga	13.45	11.55	11.55	D
<b>Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Mon 2nd May Llandudno</b> Llandudno for the Victorian Extravanga	13.45	11.55	11.55	D
<b>Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Explore England</b> Lune Valley and Wray for the Scarecrow Festival	14.95	14.95	14.95	D

	£ adult	£ OAP	£ child	code
<b>Thurs 5th May Shugborough</b> Shugborough Revisited For the first time ever explore the private apartments of the Earl of Lichfield - 'the UKs only complete working historic estate'. Entrance included <b>NEW FOR 2011</b>	26.95	25.95	20.95	D
<b>Sun 8th May Explore England</b> Chatsworth for the Tulip Festival - see the house and garden transformed. Entrance and floral demonstration included	21.95	21.95	21.95	D
<b>Thurs 12th May Ripon</b> For the market and Millstones for meal. Evening meal and entertainment included	24.95	24.95	24.95	D
<b>Sun 15th May Explore England</b> Malvern Spring Flower Show	16.95	16.95	16.95	E
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D

	£ adult	£ OAP	£ child	code
<b>Thurs 19th May Southport and Churchtown</b> Southport and Churchtown Botanical Gardens	10.95	9.95	9.95	D
<b>Sun 22nd May Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Explore England</b> Yorkshire Tour including Settle, Ilkley, Coninstone, Ingleton and Ribbleshead	18.75	18.75	18.75	E
<b>Thurs 26th May North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Fri 27th May Explore England</b> Matlock and Lea Gardens. Spend the afternoon in the lovely woodland gardens with a rare and acclaimed collection of rhododendrons, azaleas, alpines and conifers. Entrance to gardens included <b>NEW FOR 2011</b>	16.25	16.25	16.25	D

	£ adult	£ OAP	£ child	code
<b>Sun 29th May Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Explore Wales</b> Bodnant Gardens for the Laburnham Arch and Llandudno for tea	13.45	11.55	11.55	D
<b>Mon 30th May Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Explore England</b> Saltaire and Airedale	15.95	15.95	15.95	D
<b>Tues 31st May Knowsley Safari Park</b> Kids Special - Knowsley Safari Park entrance included	20.95	17.50	17.50	L
<b>Weds 1st June Chester Special</b> Chester and/or Cheshire Oaks and Blue Planet Aquarium	8.95	8.95	6.95	D



	£ adult	£ OAP	£ child	code
<b>Thurs 2nd June York and Yorkshire Lavender</b> Visit Yorkshire's triple award winning attraction. Wander through the gardens and fields. Learn about Lavender and its many uses	15.30	15.30	13.90	D
<b>Fri 3rd June Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Stratford Upon Avon</b>	15.95	15.95	13.95	D
<b>Sat 4th June North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Evening tour</b> Pendle Witch Country tour. Meal at the Pendle Inn included	22.95	22.95	22.95	O

	£ adult	£ OAP	£ child	code
<b>Sun 5th June Holker Hall</b> Holker Hall for the Garden Festival entrance included	23.95	23.95	19.95	D
<b>Explore Scotland</b> Kelso St Marys Loch and Moffatt - Sir Walter Scott Country	25.95	25.95	25.95	E
<b>Mon 6th June Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Tues 7th June Bodnant Gardens</b> Bodnant Gardens for the Laburnham Arch and Llandudno for tea	13.45	11.55	11.55	D
<b>Weds 8th June Explore England</b> The Pennine Lakes - visit Kendal on market day and Kirby Lonsdale	16.95	16.95	14.95	D

	£ adult	£ OAP	£ child	code
<b>Fri 10th June Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Sat 11th June North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Evening Tour</b> Upper Peak Forest Cruise on the Judith Mary. Cruise and meal included	23.50	23.50	23.50	O
<b>Sun 12th June RAF Cosford</b> RAF Cosford Air Show - see spectacular flying displays and enjoy the market, craft fair, entertainment and visit the nationally acclaimed museum. Entrance included	24.95	24.95	24.95	E
<b>Morecambe and Bowness</b>	15.50	15.50	11.50	D
<b>Morecambe</b>	12.95	11.95	10.95	D

	£ adult	£ OAP	£ child	code
<b>Thurs 16th June BBC Gardeners World Live</b> at the NEC Birmingham. Entrance included	29.95	29.95	29.95	D
<b>Sat 18th June North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Evening Tour</b> Lancashire tour. Meal at the Calfs Head included	22.95	22.95	22.95	O
<b>Sun 19th June Explore England</b> Whitby and the North Yorkshire Moors	18.95	18.95	18.95	E
<b>Sat 25th June North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Kinder Choir concert in Buxton</b> Evening meal at the Dome in Buxton and then Kinder Choir concert at The Pavillion Gardens. Meal and concert included.	36.95	36.95	36.95	K
<b>NEW FOR 2011</b>				



	£ adult	£ OAP	£ child	code		£ adult	£ OAP	£ child	code		£ adult	£ OAP	£ child	code
<b>Sun 26th June</b> <b>Explore England</b> Black and White Village Trail. Visit Hereford's Black and white timber framed villages including Leominster, Weobley and Eardisland	19.95	19.95	19.95	E	<b>Sat 9th July</b> <b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D	<b>Sun 17th July</b> <b>Explore England</b> Highclere Castle home to the Carnarfon family for generations with a fascinating connection to Tutankhamun. Explore the venue of the popular TV Drama Downton Abbey. Entrance included	34.95	34.95	34.95	E
<b>Sat 2nd July</b> <b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D	<b>Evening Tour</b> Baslow via Stoney Middleton passing 'Lovers Leap' cliffs in scenic Derbyshire. (Meal at the Devonshire Arms included)	23.95	23.95	23.95	O	<b>Sat 23rd July</b> <b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Evening Tour</b> Spend a completely different evening. Hack Green Nuclear Bunker near Nantwich refurbished at a cost of £32 million. Guided tour and buffet meal included	29.50	29.50	29.50	O	<b>Sun 10th July</b> <b>Explore England</b> Stamford and Easton Walled Garden - visit during sweet pea week (even pick your own bunch). Entrance and guided tour included	24.95	24.95	20.95	E	<b>Tatton Park</b> Tatton Park for the RHS Show	8.95	8.95	8.95	D
<b>NEW FOR 2011</b>					<b>NEW FOR 2011</b>					<b>Evening Tour</b> Llangollen and the Horseshoe Pass One hour refreshment stop in Llangollen	10.95	10.95	10.95	O
<b>Sun 3rd July</b> <b>Explore Wales</b> Bala and the Berwyn Mountains 'one of North Wales greatest natural secrets'	17.95	17.95	17.95	D	<b>Sat 16th July</b> <b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D	<b>Sun 24th July</b> <b>Explore Wales</b> Welsh Highland Railway - enjoy a trip on the newly extended railway line departing from Caernarfon. Railway journey included	27.95	27.95	27.95	E
					<b>Evening Tour</b> Last of the Summer Wine Country with a one hour refreshment stop in Holmfirth	10.95	10.95	10.95	O	<b>Tatton Park</b> Tatton Park for the RHS Show	17.95	16.95	16.95	D
										<b>Mon 25th July</b> <b>Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
										<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
										<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
										<b>Thurs 28th July</b> <b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D

**North Wales Coast Service refers to all destinations listed on inside back page**



	£ adult	£ OAP	£ child	code
<b>Fri 29th July</b> <b>Boundary Mills</b> Shopper Boundary Mills Shopper	8.95	8.95	8.95	S
<b>Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Sat 30th July</b> <b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Sun 31st July</b> <b>Catherine Cookson</b> <b>Tour</b> Visit the areas that the famous author wrote about and lived in. Meal and tour with local guide included	34.95	34.95	34.95	E
<b>Morecambe and</b> <b>Bowness</b>	15.50	15.50	11.50	D
<b>Morecambe</b>	12.95	11.95	10.95	D

	£ adult	£ OAP	£ child	code
<b>SUMMER SPECIAL OFFER</b> Throughout August on Blackpool and Rhyl day excursions only - 1 child will be charged the special rate of only <b>£3.00</b> with every full paying adult				
<b>Mon 1st August</b> <b>Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Tues 2nd August</b> <b>Southport and</b> <b>Formby</b> for the squirrels	10.95	9.95	9.95	D
<b>Southport</b>	10.95	9.95	9.95	D
<b>Weds 3rd August</b> <b>Bakewell Show</b>	10.40	10.40	8.50	D
<b>Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Kids Special</b> Gullivers World Warrington	6.95	6.95	6.95	L

PLEASE NOTE - TERMS AND CONDITIONS ARE ONLY FOR HOLIDAYS AND SHORT BREAKS →



## BULLOCKS COACHES TRADING CHARTER

R.Bullock & Co (Transport) Ltd., Commercial Garage,  
Stockport Road, Cheadle, Cheshire, SK8 2AG.

### OUR TRADING CHARTER WITH YOU.

#### WHY SHOULD I READ THIS PAGE?

Because it is very important. Our Trading Charter forms a key part of our agreement with you and forms the basis of a legally binding contract between you as the lead name making the booking, anyone else in your party and us.

When you make this booking as the lead name you undertake that you have the authority to accept, and do accept, on behalf of your party, the terms of these booking conditions. This contract is made subject to the terms of these booking conditions, which are governed by English Law, and the non-exclusive jurisdiction of the English Courts. These contract Terms and Conditions do not apply to day trips.

#### HOW AND WHEN DO I MAKE THIS CONTRACT WITH YOU?

We welcome you making contact with us in a number of ways. You can write to us, telephone us, email, visit our website, call at our office or use one of our nominated agents. Whichever way you contact us the contract is made when your booking is entered on to our reservation system and we issue a confirmation of booking. We will send you or your agent the confirmation of your booking within 14 working days. Please check this confirmation very carefully to ensure all the information is correct and tell us, or your agent, immediately of any errors.

#### HOW IS MY HOLIDAY MONEY PROTECTED?

We subscribe to the Code of Conduct of the Bonded Coach Holidays Group ("BCHG") of the Confederation Passenger Transport UK.

BCHG requires a bond to be taken out to provide protection for your holiday money in the unlikely event that a Member cannot, for financial reasons, carry out their obligations to their passengers.

#### BCHG Consumer Guarantee

The Bonded Coach Holiday Group guarantee to bona fide customers that in the event of failure of a bona fide Member it will

- (1) Wherever possible, arrange for a holiday or tour to be completed
- (2) Where failure occurs after a holiday has begun, arrange for customers to be returned by appropriate means of transport to their UK area of departure.
- (3) If the holiday of tour cannot be complete as planned, the reimbursement of payments made by the customer to the BCHG member.

When do I need to pay for my holiday and how much?

At the time of booking you will need to pay a deposit for each person named on the booking. The balance must be paid before the dates listed below. Where you use an agent they may require you to pay them earlier than this date and will advise you separately of their balance due date.

If you book within our balance due period you will need to pay the total holiday cost at the time of your booking.

If you do not pay the outstanding balance for your holiday on or before the date when it is due we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of cancellation will normally be the date you confirm in writing that you intend to cancel or 15 days after the balance due date, whichever comes first]

Deposit £40.00 per person

#### IF I USE AN AGENT WHO DOES MY MONEY BELONG TO?

Your agent will hold your deposit on your behalf until we issue a confirmation of your booking. The agent then holds this money on our behalf. The agent holds the balance you pay on our behalf until the date the balance is due. The agent will then forward to us.

### CAN YOU CHANGE THE PRICE OF MY HOLIDAY AFTER YOU HAVE ISSUED THE BOOKING CONFIRMATION?

Yes we can, but only in very limited circumstances. The price of your holiday can be varied due to changes in:-

Transportation costs such as fuel and/or fuel tax, ferry operator fares and tolls, embarkation or disembarkation fees at terminals;

Exchange rates applied to the particular holiday booked; or

Dues and taxes including changes in VAT or any other Government imposed changes.

In the case of any small variation, an amount equivalent to 2% of the price of your holiday, which excludes insurance premiums and any amendment charges, will be absorbed or retained. For larger variations, this 2% will still be absorbed for increases, but not retained from refunds. In either case, there will be an amount to cover agents commission. If this means that you have to pay an increase of more than 10% of the price of your holiday, you may cancel it and receive a full refund of all monies paid, except for any amendment charges. We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. Alternatively, you can accept an offer of an alternative comparable holiday of equivalent or superior quality, if available, or an alternative holiday of lower quality, if available. You may then transfer payment made in respect of the original holiday to the alternative holiday. If the cost of the alternative holiday is less than the original holiday, the difference in price will be refunded. We will also pay compensation as set out in Clause [ ] below. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your holiday due to contractual and other protection in place.

### CAN I CHANGE MY HOLIDAY ARRANGEMENTS?

After we have issued our booking confirmation we will do our best to accommodate any changes you may want to make but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the person who signed the booking form or the lead name to whom the booking confirmation has been sent to. If we are able to make the changes an amendment fee of may be payable plus any additional charge for the facilities requested. Any significant alteration after the balance due date will be treated as a cancellation of the original booking and will be subject to the cancellation charges detailed below. A significant alteration would include a change of departure date, holiday or hotel, or number of people travelling.

### CAN I TRANSFER MY BOOKING TO SOMEONE ELSE?

You can transfer your booking to someone else provided you give us reasonable notice. This person must be able to satisfy all the conditions for the holiday and a change cannot normally be made later than seven days prior to departure. We may make an administration charge per person for every transfer we make plus any reasonable additional costs caused by the transfer. You will remain responsible for ensuring that the holiday is paid for by the balance due date.

### HOW CAN I CANCEL MY HOLIDAY?

You, or any member of your party, may cancel at any time provided that the cancellation is made by the person who signed the booking form [or alternative booking method confirmed by the lead name] and is communicated to us in writing via the office at which you made your original booking. You will have to pay cancellation charges set out in the scale below to cover our estimated loss resulting from the cancellation. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when either the travel agent or we receive your written confirmation of your cancellation. You must also return any tickets or vouchers that you have received.

A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms.

We will tell you before your booking is confirmed if there have been any charges since the brochure was published.

### **SCALE OF CANCELLATION CHARGES**

<b>Period before departure within which written cancellation of holiday price is received</b>	<b>Amount of cancellation charge as a %</b>
More than 56 days	Deposit
55 - 49 days	30% - or deposit, if greater
48 - 22 days	50%
21 - 8 days	70%
7 - 1 days	90%

Departure day or later including voluntary termination whilst on holiday

Total holiday cost

### **WHAT HAPPENS IF YOU CHANGE MY HOLIDAY?**

The arrangements for your holiday will usually have been made many months in advance. Sometimes changes are unavoidable and we reserve the right to make them. Most of these changes are likely to be minor and we will do our best to keep you informed.

If, after booking and before departure, we make a significant change to your holiday you will have the option of withdrawing from the holiday without penalty or alternatively you may transfer to another holiday without paying an administration fee. In either case we will pay you compensation according to the scale set out below.

A significant change includes a change in departure time or return time of more than 12 hours, a change of departure point, location of resort or quality of hotel, (excluding single overnight hotels on touring holidays where the quality of the hotel is comparable), a change of mode when crossing the Channel, or the specification of the coach.

If you withdraw from the holiday because we have made a significant change or if we have to cancel your holiday for any reason other than non-payment by you we will offer you the choice of:-

A comparable replacement holiday if available;  
or:

a replacement holiday of lower quality together with a refund of the price difference;  
or:

a full refund of the money you have paid. When we have notified you of the changes and options available, you must tell us your decision as soon as possible and within any timescale we may need to set bearing in mind the need to safeguard the holiday arrangements of other customers.

### **SCALE OF COMPENSATION**

We will pay you compensation for significant changes on the following scale:

<b>Period before departure in which significant change is notified to you or your agent</b>	<b>Amount per person</b>
More than 42 days	Nil
25 to 42 days	£10
15 to 24 days	£15
8 to 14 days	£20
0 to 7 days	£25

Compensation for short breaks below 4 days could be reduced to 50% of the above rates.

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied.

If, prior to departure, we make a significant change to your holiday arrangements or cancel your holiday we will pay you compensation on the following scale unless:-

the holiday is cancelled because the number of persons who agreed to take it is less than the minimum number required, and you were informed of the cancellation in writing within the period indicated in the description of the holiday; or

the holiday is changed or cancelled by reason of unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised. These circumstances include war or threat of war, riot, civil strife, terrorist activity, industrial disputes, fire, quarantine, epidemic or health risks, natural or nuclear disasters, port and terminal closures and adverse weather conditions.

Payment of compensation according to the scale set out above will not affect your statutory right to claim further compensation if, in all the circumstances, you remain dissatisfied.

If, after departure, we need to make a change to a significant proportion of your holiday we will do our best to make suitable alternative arrangements at no extra cost to you. If it proves impossible to make suitable alternative arrangements, or if you have reasonable grounds for refusing the alternative offered, we will arrange transport back to your point of departure, or to an alternative location that we agree to. Unless the change is as a result of unusual and unforeseeable circumstances beyond our control (as described above), you will also be entitled to compensation.

### **WHAT IS THE EXTENT OF YOUR LIABILITY?**

We accept responsibility if you or any member of your party is killed or injured as a result of an activity forming part of your holiday arrangements which you booked with us before your departure; or if any part of your holiday arrangements, booked with us in the UK, is not as described in the brochure or not of a reasonable standard; if the failure in your holiday arrangements or any death or personal injury is due to any fault on our part or that of our agents or suppliers whilst acting in the course of their employment. We do not accept responsibility if the failure, death or personal injury is not caused by any fault of ours or of our agents or suppliers or is caused by you or someone not connected with your holiday arrangements; or if the failure, death or personal injury is due to unusual or unforeseen circumstances which, even with all due care, we, or our agents or suppliers, could not have anticipated or avoided.

For claims which do not involve personal injury, illness or death, the most we will have to pay if we are liable to you is twice the price the person affected paid for their holiday (not including insurance premiums and amendment charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your holiday. R. Bullock & Co (Transport) Ltd., do not accept liability for any changes or delays to any form of transportation where this does not form any part of the holiday you have booked with us.

If you or any member of your party is killed, injured or becomes ill as a result of transport by ship, train or coach, any liability which we may have to pay compensation is limited in line with the Athens Convention (applies to transport by ship), the Berne Convention (applies to transport by rail) and the Geneva Convention (applies to transport by road). You can get copies of the relevant conventions from us if you ask. You should also note that these conventions may limit or remove the carrier's liability to you and the amount which the carrier has to pay you.

If we make any payment to you or any member of your party for death, personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness.

Our suppliers (such as accommodation or transport providers) have their own booking conditions or conditions of carriage, and these conditions are binding between you and the supplier. Some of these conditions may limit or remove the relevant transport provider's or other supplier's liability to you. You can get copies of such conditions from our offices, or the offices of the relevant supplier.

### **WHAT DO I NEED TO DO IF I HAVE TO COMPLAIN?**

If you have a complaint during your holiday you should tell the driver/representative or supplier at the earliest opportunity so that they can do their utmost to resolve the problem immediately. If they are unable to resolve the problem to your satisfaction you should complete a Holiday Report Form which is available from the driver/representative. You will be given a copy of this report which you should keep. If, on your return from holiday, you remain dissatisfied you should write within 28 days to R.Bullock & Co (Transport) Ltd., Commercial Garage, Stockport Road, Cheadle, Cheshire, SK8 2AG.

In your letter you will need to quote your booking reference number, holiday number, departure date and the number of the Holiday Report Form which you completed at the time.

If you do not tell us at the earliest opportunity about a problem giving rise to your complaint we cannot take steps to investigate and rectify it. In deciding how to respond to your complaint we will take into account the date you first drew the problem to the attention of our driver/representative or supplier.

### **IF I DO NOT AGREE WITH YOUR DECISION CAN I REQUEST ARBITRATION?**

Yes you can. If we cannot resolve your complaint amicably you may request that the dispute is referred to an independent arbitration scheme established by the Confederation of Passenger Transport UK (CPT). Full details of this scheme will be provided on request or you can obtain a copy from CPT. This arbitration scheme provides a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. This scheme does not apply to claims for an amount greater than £1500 per person. There is also a limit of £7500 per booking. Normally there is a time limit of 9 months from the date of return from your holiday within which to request arbitration but in exceptional circumstances the scheme can be used beyond this date. This scheme does not apply to claims that arise mainly in respect of physical injury or illness or the consequences of any illness or injury.

### **COACH SEATING**

There is a seating plan of the coach for each holiday, but it is possible that on occasions operational reasons will require a coach with a different configuration to be used. We therefore reserve the right to alter a coach-seating plan and allocate seats other than those you have booked.

Requests for particular seats can be made on most holidays when booking but because allocations are made on a first come, first served basis you are recommended to book early. When your booking is confirmed you will be offered the best seats that are available at that time. If you know someone who may want to book later but sit near you please discuss this with the booking clerk at the time you make your booking.

Specific seats will not be allocated on coaches which operate on feeder services between joining points and main holiday departure points. These coaches may not have the facilities of the main tour coach

### **HEALTH & SAFETY ON HOLIDAY**

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. Further information can be obtained from your GP or from your travel agent who can provide you with the leaflet "Health Advice for Travellers" published by the Department of Health. Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period of time. If you are planning to undertake a bus or coach journey of more than 3 hours you should consult your doctor if you have ever had DVT or pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, a stroke, heart or lung disease or if you have had major surgery in the past 3 months. We reserve the right to refuse any booking in the absence

of a doctor's certificate confirming that you are fit to travel. During the journey we will provide comfort stops as frequently as possible. During these stops you are encouraged to get off the coach and walk around. Exercise reduces any discomfort which may be caused by periods of immobility. During any journey you should drink alcohol only in moderation as it leads to dehydration.

### **PASSENGER BEHAVIOUR**

We want all our customers to have a happy and carefree holiday. But you must remember that you are responsible for your behaviour and the effect it may have on others. If you or any member of your party is abusive or disruptive or behaves in a way which, in our reasonable opinion, could cause damage or injury to others or affect their enjoyment of their holiday, or which could damage property, we have the right, after reasonable consideration, to terminate your contract with us. If this happens we will have no further obligations or liability to you. The coach driver/representative, ship's captain, or authorised official of other means of transport is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as a cancellation by you and we will apply cancellation charges according to the scale in shown. If the refusal is on the return journey we have the right to terminate the contract and will have no further obligations or liability to you.

### **NO SMOKING POLICY**

We operate a strict no smoking policy on all our coaches. We make frequent comfort stops. The no smoking policy of other carriers and suppliers will vary and will be supplied on request if you contact R. Bullock & Co (Transport) Ltd.,

### **PETS**

We do not allow pets to taken on our holidays. Registered Assistance Dogs will normally be accommodated on UK holidays but not on overseas holidays.

### **PICK UP POINT, ITINERARIES, TRAVEL DOCUMENTS AND PASSPORT**

You are responsible for ensuring that you are at the correct departure point, at the correct time, with the correct documents and we cannot be held liable for any loss or expense suffered by you or your party because of an incorrect passport or late arrival at the departure point.

If you are a British citizen travelling outside the United Kingdom you must have a full UK passport valid for a minimum of three months after your scheduled date of return. Non-UK citizens must seek passport and visa advice from the consulates of the countries you plan to visit prior to making a booking for one of our holidays. The name on the passport must match the name on the ticket. If someone in your party changes name after the booking is made you must tell us immediately so that we can issue the ticket in the new name.

Approximately one week prior to departure we will send you or your booking agent all the necessary labels so that you receive them in good time for your holiday. Certain travel documents may have to be retained by us and your driver/courier will then issue them to you at the relevant time. If you lose a travel document after it has been issued to you we will require you to meet the direct cost charged by the carrier/supplier for the issue of a duplicate or replacement.

R. Bullock & Co (Transport) Ltd., reserve the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tour will operate.

Included excursions are detailed on the relevant brochure page and refunds will not be made for any excursion not taken. Optional excursions may be booked and paid for in resort but these will not form part of the package booked with us.

Admission fees to buildings, grounds etc. are not included in the price of the holiday unless otherwise stated on the relevant brochure page.

## WHAT HAPPENS IF I AM DELAYED?

Your travel insurance may cover you for some delays. In addition where you are delayed for more than six hours in any one day we will seek to minimise any discomfort and where possible, arrange for refreshments and meals.

## DO I NEED TO TAKE OUT TRAVEL INSURANCE?

We strongly advise all our customers to take out travel insurance to cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. You can access our preferred provider Tokio Marine Insurance by

1. Accessing the Travel Insurance Lind on our website [www.bullockscoaches.com](http://www.bullockscoaches.com)
2. Contacting our Travel Insurance Administrator on their dedicated helpline 0845 812 3441 reference Belmont

Completing the application provide with our holiday booking form and return it directly to the Travel Insurance administrator at the address given on the application Or confirm to R.Bullock & Co (Transport) Ltd that you have arranged travel insurance elsewhere

R. Bullocks & Co (Transport) Ltd is an Introducer Appointed Representative of Belmont International Ltd which is authorised and regulated by the Financial Services Authority (FSA). Firm reference number 149724

If you do not have adequate insurance and require our assistance whilst on holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers.

## WHAT ASSISTANCE WILL YOU GIVE ME IF THINGS GO WRONG WHEN IT IS NOT YOUR FAULT?

If you, or any member of your party, suffer death, illness or injury whilst overseas arising out of an activity which does not form part of your package travel arrangements or an excursion arranged through us in the UK, we shall at our discretion, offer advice, guidance and assistance. Where legal action is contemplated and you want our assistance, you must obtain our written consent prior to commencement of proceedings. Our consent will be given subject to you undertaking to assign any costs, benefits received under any relevant insurance policy to ourselves. We limit the cost of our assistance to you and any member of your party to £5000 per party.

## SPECIAL NEEDS

Unfortunately, many hotels overseas do not provide adequate facilities for guests with mobility problems or who suffer from other disabilities. But whether you are planning a holiday overseas or in the UK, please notify us before you book if you or any member of your party has special needs or suffers from any disability.

We are keen to plan arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or special facilities in the hotel, or may have difficulties in taking part in excursions or boarding and travelling on the coach or other means of transport you must let us know in advance. Not all the holidays in this brochure may be suitable for you. We want you to enjoy your holiday and will try to help you select an appropriate trip. If you need advice or further information either you or your booking agent should contact . . . customer service. It is a condition of making your booking that we are a vised in writing of any disability which requires special attention e.g. wheelchair access to a bedroom. We will in turn, confirm back in writing our acceptance or otherwise of your requirements. If you need advice or further information either you or your booking agent should contact Customer Services.

## SPECIAL REQUESTS

If you require a special diet please tell us before booking, or as soon as you are medically advised, and send us a copy of the diet. We will notify the hotel or hotels on your holiday but please note that some hotels may not have facilities to cope with special diets and we cannot be held liable for their failure to do so. Where we

think that a hotel is likely to be unable to cope with a special diet, we will tell you prior to your booking confirmation being issued so that you can exercise your right to cancel your holiday booking without charge. Any extra costs incurred must be paid to the hotel by you prior to departure from the hotel.

You should also detail any other requests, for example, low floor rooms, particular rooms or locations on the special requests section of the booking form . We will pass your request to the relevant supplier but this does not necessarily mean that your request will be fulfilled. If a request can be fulfilled you may incur an extra charge payable either to us or direct to the hotel. Please note that requests cannot be guaranteed unless we confirm on your booking confirmation that this is a guaranteed requirement.

## SINGLE OCCUPANCY

Single occupancy of rooms when available may be subject to a supplementary charge and this will be shown on the brochure page.

## ENTERTAINMENT

Some hotels arrange additional entertainment. Where this is part of the holiday details are given on the respective brochure page. Where it is not specified it may still be available but is at the discretion of the hotel and is not guaranteed. It may be withdrawn if there is a lack of demand or for operational reasons.

## DATA PROTECTION ACT

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we, and your travel agent, need to use the information you provide such as name, address, any special needs/dietary requirements etc.

We take full responsibility for ensuring that proper measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as hotels, transport companies etc. The information may also be supplied to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not, however, pass information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/religious requirements. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons. Please note that where information is held by your travel agent, this is subject to your agent's own data protection policy.

Your data controller is The Office Manager. You are entitled to a copy of your information held by us. If you would like to see this, please contact us.

We retain your full contact details and other information in secure files and electronic storage facilities. We may use this information to contact you by mail, telephone or electronic means. We will provide you with details of other goods and services including those of selected third parties. If you do not wish to receive the further information about products and services from either ourselves or third parties please write to the data controller .

## Publication date and details

**This brochure was printed in the United Kingdom  
by R.Bullock & Co (Transport) Ltd.,  
February 2011**



	£ adult	£ OAP	£ child	code		£ adult	£ OAP	£ child	code
<b>Thurs 4th August Bakewell Show</b>	10.40	10.40	8.50	D	<b>Evening Tour</b> Staffordshire Moorlands Tour via Leek. See the Roaches and the famous Winking Man in the Rocks. One hour refreshment stop in Hartington	10.95	10.95	10.95	O
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D					
<b>Fri 5th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D	<b>Sun 7th August Explore England</b> Bletchley Park - the historic site of British codebreaking and birthplace of the modern computer. Coffee on arrival extensive guided tour morning & afternoon. Lunch and afternoon refreshments included	48.50	48.50	48.50	V
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D					
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D	<b>Mon 8th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Chester City and Zoo</b>	8.95	8.95	6.95	D					
<b>Sat 6th August Scarborough</b> Also available as long stay	16.95	16.95	14.95	D	<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>York</b> Also available as long stay	15.30	15.30	13.90	D					
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D	<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>North Wales Coast Service refers to all destinations listed on inside back page</b>						<b>Tues 9th August Kids Special</b> Knowsley Safari Park entrance included	20.95	17.50	17.50

... Continued from before the Terms and Conditions section



	£ adult	£ OAP	£ child	code
<b>Weds 10th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Skipton and Cruise</b> Skipton market and afternoon cream tea cruise (cruise and cream tea included)	24.95	24.95	24.95	D
<b>Thurs 11th August Fountains Abbey and Studley Royal Water Park</b> Enjoy a guided tour around the Royal Water Garden and discover the first new additions for over 200 years. Entrance and 2 hour garden tour included suitable footwear advisable	24.95	24.95	22.95	D
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D

	£ adult	£ OAP	£ child	code
<b>Fri 12th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Chester City and Zoo</b>	8.95	8.95	6.95	D
<b>Sat 13th August Scarborough</b> Also available as long stay	16.95	16.95	14.95	D
<b>York</b> Also available as long stay	15.30	15.30	13.90	D
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Shrewsbury Flower Show</b>	14.75	14.75	14.75	D

	£ adult	£ OAP	£ child	code
<b>Evening Tour</b> Baslow via Stoney Middleton passing 'Lovers Leap' in scenic Derbyshire. (Meal at the Devonshire Arms included)	23.95	23.95	23.95	O

**SUMMER SPECIAL OFFER**  
Throughout August on Blackpool and  
Rhyl day excursions only - 1 child will  
be charged the special rate of only  
**£3.00** with every full paying adult

	£ adult	£ OAP	£ child	code
<b>Sun 14th August Explore England</b> Whitby for the Regatta - probably the oldest sea regatta in England. RAF displays, rowing races, Navy displays and much more.	18.95	18.95	18.95	E

	£ adult	£ OAP	£ child	code
<b>Mon 15th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D

	£ adult	£ OAP	£ child	code
<b>Tues 16th August Camelot</b> Kids Special - Camelot	6.95	6.95	6.95	L

	£ adult	£ OAP	£ child	code
<b>Weds 17th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D

	£ adult	£ OAP	£ child	code
<b>Lancashire Coast</b> and a Lune Aqueduct Cruise. Cruise over the Lune Aqueduct with great views of the city skyline and Morecambe Bay cruise included	21.95	21.95	20.95	D

	£ adult	£ OAP	£ child	code
<b>Thurs 18th August Southport</b>	10.95	9.95	9.95	D
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Lake District</b> Lake District and sail on Lake Windermere Sail included	24.95	24.95	20.95	D
<b>Fri 19th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Southport Flower Show</b>	10.95	9.95	9.95	D
<b>Chester City and Zoo</b>	8.95	8.95	6.95	D

**North Wales Coast Service  
refers to all destinations  
listed on inside back page**



	£ adult	£ OAP	£ child	code
<b>Sat 20th August Scarborough</b> Also available as long stay	16.95	16.95	14.95	D
<b>York</b> Also available as long stay	15.30	15.30	13.90	D
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Southport Flower Show</b>	10.95	9.95	9.95	D
<b>Evening Tour</b> Upper Peak Forest Cruise on the Judith Mary. Cruise and meal included	23.50	23.50	23.50	O
<b>Sun 21st August Southport Flower Show</b>	10.95	9.95	9.95	D
<b>Explore England</b> Beverley & Burton Constable - enjoy a visit to Beverley, an unspoilt historic town with a magnificent 13th Century Minster and then visit the 18th Century Burton Constable Hall, still the home of the Constable family. Entrance included	22.95	22.95	22.95	E
<b>NEW FOR 2011</b>				

	£ adult	£ OAP	£ child	code
<b>Mon 22nd August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Tues 23rd August Heights of Abraham</b> The Heights of Abraham in Matlock Derbyshire. A return journey on the cable car system across the Derwent Valley. Entrance to Hilltop Park and guided tour into famous caverns included. <b>Suitable footwear required. May not be suitable for persons with walking difficulty.</b>	19.95	17.95	16.95	S
<b>NEW FOR 2011</b>				
<b>Weds 24th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D

	£ adult	£ OAP	£ child	code
<b>Thurs 25th August North Wales Coast Knowsley Safari Park</b> Kids Special - Knowsley Safari Park	13.45	11.55	11.55	D
	20.95	17.50	17.50	L
<b>Explore England</b> The Cotswolds - spend some time in the lovely Cotswold town of Broadway and visit one of England's greatest gardens. Entrance to Hidcote Gardens included	28.50	28.50	26.50	E
<b>Fri 26th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Chester City and Zoo</b>	8.95	8.95	6.95	D
<b>SUMMER SPECIAL OFFER</b> Throughout August on Blackpool and Rhyl day excursions only - 1 child will be charged the special rate of only <b>£3.00</b> with every full paying adult				

	£ adult	£ OAP	£ child	code
<b>Sat 27th August Scarborough</b> Also available as long stay	16.95	16.95	14.95	D
<b>York</b> Also available as long stay	15.30	15.30	13.90	D
<b>North Wales Coast</b> Also available as long stay	13.45	11.55	11.55	D
<b>Evening Tour</b> Lancashire tour Meal at the Calfs Head included	22.95	22.95	22.95	O
<b>Sun 28th August Explore England</b> Woburn Abbey and Safari Park Entrance to Abbey and Safari Park included	49.95	47.95	47.95	E
<b>Morecambe and Bowness</b>	15.50	15.50	11.50	D
<b>Morecambe</b>	12.95	11.95	10.95	D
<b>Mon 29th August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D

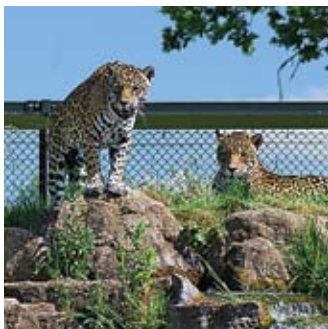


	£ adult	£ OAP	£ child	code
<b>Tues 30th August Kids Special</b> Gullivers World Warrington	6.95	6.95	6.95	L
<b>Moreton In the Marsh</b> Visit the most famous Charter Market in England in the picturesque Cotswold town	17.95	17.95	17.95	D
<b>Weds 31st August Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Fri 2nd September Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Chester City &amp; Zoo</b>	8.95	8.95	6.95	D
<b>Sun 4th September Chatsworth Country Fair</b>	10.25	10.25	8.25	D
<b>Explore England</b> Lincolnshire and Rutland. Entrance to Barnsdale Garden Centre included	22.95	22.95	22.95	D

	£ adult	£ OAP	£ child	code
<b>Mon 5th September Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Thurs 8th September Portmerion</b> The unashamedly romantic village and architectural gem. Entrance included	25.95	23.95	22.95	D
<b>Fri 9th September Blackpool</b> Also available as long stay	11.25	9.75	9.75	D
<b>Cleveleys</b> Also available as long stay	12.85	11.50	11.50	D
<b>Fleetwood</b> Also available as long stay	13.50	12.40	12.40	D
<b>Sun 11th September Explore Wales</b> The Llyn Peninsula	16.75	16.75	16.75	D
<b>Southport</b>	10.95	9.95	9.95	D

	£ adult	£ OAP	£ child	code
<b>Thurs 15th September Nantwich and Bridgemere</b> Nantwich for the market & Bridgemere Garden World	13.95	13.95	10.95	D
<b>Sun 18th September Harrogate Autumn Flower Show</b> Harrogate Autumn Flower Show	14.95	14.95	14.95	D
<b>Buckingham Palace</b> Buckingham Palace for the Palace and Gardens. Entrance to Palace and Gardens included. <b>NEW FOR 2011</b>	59.00	59.00	59.00	V
<b>Thurs 22nd September Chester and Ness Gardens</b> Entrance included	14.95	14.95	14.95	D
<b>Chester</b>	8.95	8.95	6.95	D
<b>Sun 25th September Blackpool Lights</b> Blackpool Lights - full day	11.25	11.25	9.75	G
<b>Explore England</b> Mystery Tour - meal include	26.95	26.95	26.95	D
<b>Weds 28th September Blackpool lights half day</b>	11.25	11.25	9.75	K

	£ adult	£ OAP	£ child	code
<b>Fri 30th September Blackpool lights evening</b>	11.25	11.25	9.75	P
<b>Sat 1st October Llandudno for the day</b>	13.45	11.55	11.55	D
<b>Sun 2nd October Barton Grange and Cruise</b> 2 hour cruise and lunch included	23.95	23.95	23.95	D
<b>Sun 9th October Burghley</b> Burghley in Autumn. Visit the largest and grandest house of the first Elizabethan age, celebrating autumn, hosting a flower festival, with the help of local Flower Societies taking inspiration from the State Rooms. Burghley will be transformed. entrance included <b>NEW FOR 2011</b>	24.95	24.95	24.95	E
<b>Weds 12th October Blackpool lights half day</b>	11.25	11.25	9.75	K



	£ adult	£ OAP	£ child	code
<b>Sun 16th October Autumn Tints</b> Explore England Autumn Tints in Lakeland	17.95	17.95	17.95	D
<b>Thurs 20th October K Village &amp; Kendal</b> Visit the Lakes outlet shopping centre after a £100 million redevelopment	15.95	15.95	15.95	D
<b>NEW FOR 2011</b>				
<b>Fri 21st October Blackpool lights evening</b>	11.25	11.25	9.75	P
<b>Sun 23rd October Blackpool Lights</b> Full day	11.25	11.25	9.75	G
<b>Mon 24st October Chester Special</b> Chester and/or Cheshire Oaks and Blue Planet Aquarium	8.95	8.95	6.95	D
<b>Tues 25th October Kids Special</b> Knowsley Safari Park. Entrance included	20.95	17.50	17.50	L
<b>Weds 26th October Blackpool lights half day</b>	11.25	11.25	9.75	K
<b>Boundary Mills Shopper</b>	8.95	8.95	8.95	S

	£ adult	£ OAP	£ child	code
<b>Thurs 27th October North Wales Coast</b>	13.45	11.55	11.55	D
<b>Sat 29th October Matlock Venetian Lights</b> Cliff-top fireworks at 9pm. Entrance to Derwent Gardens included	16.25	16.25	16.25	M
<b>Sun 30th October Blackpool Lights</b> Full day	11.25	11.25	9.75	G
<b>Mon 31st October Buxton and Bakewell</b> Bakewell for the Market & Buxton for afternoon tea	19.95	19.95	15.95	D
<b>Weds 2nd November Blackpool lights half day</b>	11.25	11.25	9.75	K
<b>Sun 6th November Blackpool Lights</b> Full day	11.25	11.25	9.75	G

**North Wales Coast Service  
refers to all destinations  
listed on inside back page**

	£ adult	£ OAP	£ child	code
<b>Thurs 17th November Boundary Mills Shopper</b>	8.95	8.95	8.95	S
<b>Sun 20th November Chatsworth for Christmas</b> Tour the magnificent house dressed for Christmas and do some seasonal shopping at the special Christmas market. Entrance Included	23.95	23.95	23.95	D
<b>Weds 23rd November Chester Special</b> Chester and/or Cheshire Oaks and Blue Planet Aquarium	8.95	8.95	6.95	D
<b>Fri 25th November York</b> For the St Nicholas Fayre	15.3	15.3	13.9	D
<b>Sat 26th November Ludlow Medieval Fayre</b> Entrance to Ludlow Castle and festivities included	19.25	19.25	19.25	D

	£ adult	£ OAP	£ child	code
<b>Thurs 1st December Llandudno</b> with Christmas meal at the Ambassador Hotel (meal included)	27.75	27.75	27.75	D
<b>Sat 3rd December Lincoln</b> Christmas Market	18.50	18.50	16.50	D
<b>Sun 4th December Knaresborough</b> Christmas Market - a wonderful festive weekend market in the picturesque town	14.50	14.50	14.50	D
<b>Fri 9th December Armathwaite Hall Hotel</b> Lakes tour and splendid Christmas lunch at the Armathwaite Hall Hotel on the shore of Lake Bassenthwaite	37.95	37.95	37.95	D
<b>Sat 10th December Grassington</b> Dickensian Festival	14.95	14.95	14.95	D
<b>Sun 11th December Skipton</b> Medieval Market	14.50	14.50	14.50	D

**PLEASE NOTE** - 2011 cancellation charges apply on day trips.  
Please refer to rear of travel ticket.



**please note**  
Where entrance is  
included it is stated  
All details and fares  
are correct at time  
of printing and are  
subject to change

# coach departures

- Refer to day to day programme for key letters, then see corresponding column below
- Ensure with your agent you have correct time and point

	DL am	D am	E am	F pm	K pm	O pm	P pm	G am	S am	V am
<b>Alderley</b> Bus stop outside NatWest bank Junc of London Rd and Macclesfield Rd	8.30	8.30	7.30	12.00	12.45	4.00	5.45	10.30	9.30	6.30
<b>Wilmslow</b> Junction of Chapel Lane/ Buckingham Road	8.35	8.35	7.35	12.05	12.50	4.05	5.50	10.35	9.35	6.35
<b>Wilmslow</b> Bus stop – Green Lane, opposite flats	8.35	8.35	7.35	12.05	12.50	4.05	5.50	10.35	9.35	6.35
<b>Wilmslow</b> Junction of Styal Road/ Manchester Road	8.40	8.40	7.40	12.10	12.55	4.10	5.55	10.40	9.40	6.40
<b>Wilmslow</b> Outside Blue Bell Hotel, Manchester Road	8.45	8.45	7.45	12.15	1.00	4.15	6.00	10.45	9.45	6.45
<b>Handforth</b> Bus stop – Paddock precinct	8.50	8.50	7.50	12.20	1.05	4.20	6.05	10.50	9.50	6.50
<b>Handforth</b> Bus stop – opposite Southgate Centre on A34	-	8.50	7.50	12.20	1.05	4.20	6.05	10.50	9.50	6.50
<b>Heald Green</b> Bus stop – outside Social Club, Finney Lane	9.15	8.55	7.55	12.25	1.10	4.25	6.10	10.55	9.55	6.55
<b>Heald Green</b> Library lay-by, Finney Lane	9.15	9.00	8.00	12.30	1.15	4.30	6.15	11.00	10.00	7.00
<b>Wythenshawe</b> Outside Portway News, opposite Cornishman	-	9.05	8.05	12.35	1.20	4.35	6.20	11.05	10.05	7.05
<b>Wythenshawe</b> Civic Centre, opposite Granada	9.10	9.10	8.10	12.40	1.25	4.40	6.25	11.10	10.10	7.10
<b>Gatley</b> Bus stop – opp Gatley Green	-	9.15	8.15	12.45	1.30	4.45	6.30	11.15	10.15	7.15
<b>Altrincham</b> Bus stop – opposite Barrington pub, Stamford New Road	8.40	8.40	7.40	12.10	12.55	4.10	5.55	10.40	9.40	6.40
<b>Timperley</b> Thorley Lane car park	8.45	8.45	7.45	12.15	1.00	4.15	6.00	10.45	9.45	6.45
<b>Brooklands</b> Outside Total garage, Marsland Road	8.55	8.55	7.50	12.25	1.10	4.25	6.10	10.55	9.55	6.55
<b>Sale Moor</b> Bus lay-by, Marsland Rd by I.M.O car wash	9.00	9.00	8.00	12.30	1.15	4.30	6.15	11.00	10.00	7.00
<b>Sale Circle</b> Bus stop – Sale Circle shops, Carton Road/Sale Road	9.05	9.05	8.05	12.35	1.20	4.35	6.20	11.05	10.05	7.05
<b>Northenden</b> Opposite Methodist Church, Palatine Road	9.05	9.05	8.05	12.35	1.20	4.35	6.20	11.05	10.05	7.05
<b>Didsbury</b> Bus stop – outside Oddbins, Wilmslow Road	-	9.15	8.15	12.45	1.30	4.45	6.30	11.15	10.15	7.15
<b>Parrswood</b> Post Office, Wilmslow Rd	-	9.20	8.20	12.50	1.35	4.50	6.35	11.20	10.20	7.20
<b>Marple</b> Regent Cinema, Stockport Rd	8.30	8.30	7.30	12.00	12.50	4.05	5.50	10.30	9.30	6.30
<b>Hazel Grove</b> Outside Torkington Centre, Torkington Road	8.45	8.45	7.45	12.15	1.00	4.15	6.00	10.40	9.40	6.40
<b>Hazel Grove</b> Bus stop – opposite Summer Palace, before petrol station Macclesfield Road	8.50	8.50	7.50	12.25	1.05	4.20	6.05	10.50	9.50	6.50
<b>Poynton</b> Bus stop – at the church, Chester Road	-	8.55	7.55	12.25	1.10	4.25	6.10	10.55	9.55	6.55
<b>Bramhall</b> First bus stop on Moss Lane	-	9.00	8.00	12.30	1.15	4.30	6.15	11.00	10.00	7.00
<b>Cheadle Hulme</b> Bus stop on Gill Bent Road, near Smithy	9.05	9.05	8.05	12.35	1.20	4.35	6.20	11.05	10.05	7.05
<b>Cheadle Hulme</b> Bus stop by Church Inn on Ravenoak Road	9.10	9.10	8.10	12.40	1.25	4.40	6.25	11.10	10.10	7.10
<b>Cheadle Hulme</b> Hilma Travel, Station Road	9.15	9.15	8.15	12.45	1.30	4.45	6.30	11.15	10.15	7.15

	DL am	D am	E am	F pm	K pm	O pm	P pm	G am	S am	V am
<b>Adswood</b> Outside Greyhound Hotel, Councillor Lane	9.15	9.15	8.15	12.45	1.30	4.45	6.30	11.15	10.15	7.15
<b>Cheadle</b> Bus stop – Councillor Lane, opposite Matt Shovels pub	9.15	9.15	8.15	12.45	1.30	4.45	6.30	11.15	10.15	7.15
<b>Cheadle</b> Bullocks Coach Station, Stockport Road	9.30	9.30	8.30	1.00	1.45	5.00	6.45	11.30	10.30	7.30
<b>Romiley</b> Outside Romiley Arms pub, opposite railway station, Stockport Road	-	8.30	7.30	12.00	12.45	4.00	5.45	10.30	9.30	6.30
<b>Bredbury</b> Outside library, George Lane	-	8.35	7.35	12.05	12.50	4.05	5.50	10.35	9.35	6.35
<b>Woodley</b> St. Mark's Church, Redhouse Lane	-	8.40	7.40	12.10	12.55	4.10	5.55	10.40	9.40	6.40
<b>Brinnington</b> Lay-by, opposite Farmer's Arms pub, Brinnington Road	-	8.45	7.45	12.15	1.00	4.15	6.00	10.45	9.45	6.45
<b>South Reddish</b> Opposite Carousel pub, Reddish Road	-	8.50	7.50	12.20	1.15	4.20	6.05	10.50	9.50	6.50
<b>Reddish</b> Bus lay-by, Houldsworth Square	-	8.55	7.55	12.25	1.20	4.25	6.10	10.55	9.55	6.55
<b>Heaton Chapel</b> Outside Ribbons & Bows, 15 School Lane	-	9.00	8.00	12.30	1.15	4.30	6.15	11.00	10.00	7.00
<b>Heaton Moor</b> Bus stop – Thornfield Rd opp side of road to old NatWest bank	-	9.05	8.05	12.35	1.20	4.35	6.20	11.05	10.05	7.05
<b>Burnage</b> Outside Victoria pub, Mauldeth Rd, junction with Burnage Ln	-	9.10	8.10	12.40	1.25	4.40	6.25	11.10	10.10	7.10
<b>Burnage</b> Bus stop – Fog Lane, junction with Kingsway	-	9.10	8.10	12.40	1.25	4.40	6.25	11.10	10.10	7.10
<b>Offerton</b> Bus stop near Finger Post Hotel on Dialstone Lane	8.50	8.50	7.50	12.20	1.05	-	6.05	10.50	9.50	6.50
<b>Davenport</b> Bus stop – first stop on Mile End Lane (A6 end)	8.55	8.55	7.55	12.25	1.10	-	6.10	10.55	9.55	6.55
<b>Stockport</b> Stockport Bus Station, Stand A	9.05	9.05	8.05	12.35	1.20	4.35	6.20	11.05	10.05	7.05
<b>Edgeley</b> Corner of Dale Street and Edgeley Road, near Alexandra Park	9.10	9.10	8.10	12.40	1.25	4.40	6.25	11.10	10.10	7.10
<b>Cheadle Heath</b> Bus stop – opposite Farmer's Arms pub, Edgeley Road	9.15	9.15	8.15	12.45	1.30	4.45	6.30	11.15	10.15	7.15
<b>Cheadle</b> Bullocks Coach Station, Stockport Road	9.30	9.30	8.30	1.00	1.45	5.00	6.45	11.30	10.30	7.30

## URMSTON FEEDER SERVICE

0830	<b>Flixton</b> - opposite Red Lion, Woodsend Road Bus stop outside Kongs Chip Shop
0835	<b>Urmston</b> - Bus stop opposite Railway station, Flixton Road
0840	<b>Urmston</b> - Bus stop on Davyhulme Circle
0850	<b>Stretford</b> - Bus stop outside Petals and Pretty Things shop, Barton Road
0855	<b>Stretford</b> - Arndale Centre Bus Stop, Kingsway
0905	<b>Chorlton Village</b> - Bus stop on Wilbraham Road by junction with Oswald Road outside Croma Bar

## Limited picking up for Kids Specials. Late start/early finish

	L
<b>Hazel Grove</b> The Torkington Centre, Torkington Road	10.15
<b>Offerton</b> Outside the Finger Post Hotel, Hempshaw Lane	10.25
<b>Stockport</b> Stockport Bus Station, Stand C	10.30
<b>Edgeley</b> Corner of Dale St. and Edgeley Rd, near Alexandra Park	10.35
<b>Adswood</b> Outside Greyhound Hotel, Councillor Lane	10.40
<b>Cheadle Hulme</b> Hilma Travel, Station Road	10.45
<b>Cheadle</b> Bullocks Coach Station, Stockport Road	11.00
<b>Parrswood</b> Post Office, Wilmslow Road	11.15
<b>Gatley</b> Bus stop – opposite Gatley Green	11.20
<b>Wythenshawe</b> Civic Centre, opposite Granada	11.25
<b>Altrincham</b> Opp Barrington Pub, opp bus station, Stamford New Rd	11.30

## Limited picking up for Matlock Bath Venetian Night

	M
<b>Altrincham</b> Opp Barrington Pub, opp bus station, Stamford New Rd	15.45
<b>Wythenshawe</b> Civic Centre, opposite Granada	15.50
<b>Gatley</b> Bus stop – opposite Gatley Green	15.55
<b>Parrswood</b> Post Office, Wilmslow Road	16.00
<b>Cheadle</b> Bullocks Coach Station, Stockport Road	16.15
<b>Cheadle Hulme</b> Hilma Travel, Station Road	16.30
<b>Adswood</b> Outside Greyhound Hotel, Councillor Lane	16.35
<b>Edgeley</b> Corner of Dale St. and Edgeley Rd, near Alexandra Park	16.40
<b>Stockport</b> Stockport Bus Station, Stand C	16.45
<b>Offerton</b> Outside the Finger Post Hotel, Hempshaw Lane	16.50
<b>Hazel Grove</b> The Torkington Centre, Torkington Road	17.00

Details are correct at time of printing

# bullocks agents

**Altrincham** Altrincham Tourist Information Centre, 20 Stamford New Road (Trafford Tourist Centre)

**Bramhall** Travelcare Travel, Woodford Road

**Bredbury** Leonards Newsagents, 33 Higher Bents Lane

**Burnage** Gailens Newsagents, 48 Burnage Lane

**Cheadle** Bullocks Coaches, Stockport Road

**Cheadle Hulme** Hilma Travel, Station Road

**Cheadle Hulme** Church Rd Post Office, Church Road

**Didsbury** Co-op Travel, Wilmslow Road

**Edgeley** Argos Travel, 42 Castle Street

**Gatley** Pursers Travel, Church Road

**Handforth** Travelwise, 117 Wilmslow Road

**Hazel Grove** Five Ways Travel, Macclesfield Road

**Hazel Grove** Co-op Travel, 114 London Road, Hazel Grove (inside the Asda Supermarket)

**Heald Green** Cheshire Travel, 268 Finney Lane

**Heaton Chapel** Ribbons & Bows, School Lane

**Heaton Moor** Co-op Travel, 125 Heaton Moor Road

**Marple** Co-op Travel, Unit 14, 125 The Ridge Dale Centre, Hollins Lane, Marple

**Northenden** Taylor's Newsagent, 396 Palatine Road

**Offerton** Bakers Newsagent, 522 Hempshaw Lane

**Reddish** Reddish Post Office, 6 Gorton Road

**Reddish** Broomfield Post Office, 222 Reddish Lane

**Reddish** Paper & Cards Newsagents, 589 Gorton Road, North Reddish

**Romiley** Jackson's News, Stockport Road

**Sale** Co-op Travel, 24 The Mall, Sale

**Stockport** Stockport TIC, Market Place

**Stretford** Co-op Travel, Unit 100, Arndale M32 9BA

**Urmston** Abacus Travel Services, 11-13 Flixton Road, Urmston, Manchester

**Woodley** Lyons News, 14 Bowland Road

**Woodley** Woodley Travel, World Choice House, 43 Woodley Precinct

**Wythenshawe** Portway News, 510 Portway

**Wythenshawe** Co-op Travel, Civic Centre

## feeder service

Passengers are carried from Cheadle Coach Station at the fare stated. A feeder service from/to various picking-up points morning and night is operated **free of charge** by courtesy of the Company for the convenience of passengers. Any delays are regretted but passengers are reminded that this is a free courtesy service. Most day excursions arrive back at Cheadle Coach Station at 8.00pm/8.30pm. The passengers are delivered to their pick-up point by feeder service.

See coach departures timetable. Last boarding point is usually Bullocks Coach Station.

Passengers **NOT** wanting to use feeder service can always board at Cheadle Coach Station (car park is on Massie Street, 500 yards away – if parking in side streets please **DO NOT** use Jackson Street). Stockport Bus Station is also available for those passengers who would find it more convenient to use public transport.

We will endeavour to ensure that Cheadle Coach Station and Stockport Bus Station are amongst the first dropping points on the return journey.

### Keep programme for further reference

### Children & O.A.P's

One child under 3 years old, not occupying a seat and accompanied by an adult will be carried **FREE**. Any additional children, and all children aged 3-16 inclusive will be carried at the advertised fare.

O.A.P's will be carried at the child fare **ONLY** on Blackpool, Cleveleys, Fleetwood, Morecambe, Southport, Llandudno, Rhyl day excursions and period returns.

We regret that refunds of the O.A.P concession cannot be made after the purchase of an adult ticket.

# short breaks return details

## north wales coast service

Refers to all destinations listed below

**Conway (Saturday only)**  
Express bus stop outside the Tourist Information office, Rose Hill Street

**Llandudno**  
Coach Station, Mostyn Broadway, Maslyn Bay, opposite Asda

**Rhos-on-Sea**  
Cayley Arms Hotel

**Colwyn Bay**  
Outside Corporation coach park, Princess Drive

**Rhyl**  
National Express coach drop off and pick up bay in centre of promenade at Seaquarium adjacent to clock tower.

## return

4.30pm

5.00pm

5.10pm

5.15pm

5.30pm

## fyld coast

## return

**Blackpool**  
Pleasure Beach coach park

5.30pm

**St Annes**  
Ashton Gardens

5.45pm

**Fairhaven**  
Fairhaven Hotel

5.50pm

**Lytham**  
Outside Clifton Hotel

5.50pm

**Cleveleys**  
Bus station – Leeds/Bradford Stand

4.50pm

**Fleetwood**  
Coach bays by Knott End ferry

4.30pm

**Scarborough**  
Outside Westwood coach park

5.15pm

**York**  
Set down and pick up on Paragon Street coach park

6.00pm

**Southport**  
Neville Street, Southport

5.45pm

**Morecambe**  
Northumberland Street car park, behind Winter Gardens

6.15pm

## period return fares

	adult	OAP	child		adult	OAP	child
<b>Blackpool</b>	£15.65	£13.95	£13.95	<b>Rhos-on Sea</b>	£20.15	£17.30	£17.30
<b>Cleveleys</b>	£16.35	£14.40	£14.40	<b>Colwyn Bay</b>	£19.80	£16.40	£16.40
<b>Fleetwood</b>	£16.65	£14.85	£14.85	<b>Rhyl</b>	£18.35	£15.20	£15.20
<b>Lytham</b>	£15.65	£13.95	£13.95	<b>Llandudno</b>	£19.95	£17.30	£17.30
<b>Fairhaven</b>	£15.65	£13.95	£13.95	<b>Conway</b>	£23.95	£23.95	£16.95
<b>St Annes</b>	£15.65	£13.95	£13.95	<b>Scarborough</b>	£28.25	£28.25	£20.45
				<b>York</b>	£20.95	£20.95	£16.50

agents stamp

Bullock's agents throughout South Manchester are waiting to take your booking. If there is not an agent near you, please call us direct on the number below.

- Convenient pick-up points across South Manchester
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